



TESTIMONIAL – PRIMECARE INSURANCE SERVICES

Largest specialised broker to the UK Adult Care Sector

PrimeCare, until acquired in mid-2015, was one of the largest specialist providers of insurance and risk management services to the UK care sector, with a client portfolio covering 3,000 care home, domiciliary care and related care services across the country.

David Waters was the PrimeCare's founder and Managing Director from 1997 to 2016. The Insurance claims analysis referred to below covered employer, employee and public liability, and insurance underwriting including Coroners' Courts/Fatal Accident Enquiries, Care Quality Commission Investigations, work related police investigations and defence of allegations of dishonesty or violent acts.

"From the liability and legal expense claims evidence we have been able to identify between 2012 to 2016, there is no doubt that those businesses using Big5 Assessments - Care Advantage are a better insurance risk with fewer claims than those who do not use any similar system in helping them to recruit better staff.

We and our insurance partners have no hesitation in recommending the assessment tool to all our clients. It should help social care businesses reduce their risk and insurance premiums year on year."

David Waters

Managing Director
PrimeCare Insurance Services (UK)